



TMY07 USER MANUAL

TMY07 User manual

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TMY07 User Manual

1. Preface

This guide provides the user with an overview of the features available on the TMY07 device. In this manual, Platform means the ThingsMatrix Service Platform.

2. Introduction

2.1 Overview

TMY07 is an enhanced version of TMX07, with more flexible data reporting frequency based on higher capacity rechargeable battery. Additionally, enabled flight safe mode allows for a larger scope of logistics applications.

Additional details are as follows:

- Easy installation without wires
- Built-in a higher capacity rechargeable battery with a working temperature range of -20°C to +60°C
- Ultra-low power consumption
- With a built-in optical sensor, it can generate a tamper alarm
- Supports global connectivity with embedded 4G module

2.2 Specifications

More detailed specifications are as follows:

Table 1 – TMY07 Specifications

| Category | Specification | Description |
|--------------------|----------------------|--|
| Cellular Network | EDGE/GSM/GPRS | 850/900/1800/1900MHz |
| | Cat M1/Cat NB1 | B1/B2/B3/B4/B5/B8/B12/B13/B18/B19/B20/B26/B28 |
| Electrical | Power Supply | Rechargeable Battery |
| | Battery | 7500mAh, 3.7V |
| | | 35 days @ 1 report/10min 90 days @ 1 report/1hour |
| Physical | Size | 89x61x34mm |
| | Embedded Sensors | Temperature sensor |
| | | Humidity sensor |
| | | Optical sensor |
| | | Accelerometer |
| Data Transfer | Cat M1 | 375kbps DL; 375kbps UL |
| | Cat NB1 | 32kbps DL; 70kbps UL |
| | EDGE | 296kbps DL; 236.8kbps UL |
| | GPRS | 107kbps DL; 85.6kbps UL |
| Location Detection | LBS | Supported |
| | GPS | Supported |
| | BeiDou | Supported |
| | GLONASS | Supported |
| | Sensitivity | Cold Start -146dbm |
| | Accuracy | <2.5m CEP |
| Environmental | Temperature | -20°C ~ +60°C |
| | Humidity | 95%RH |
| Antenna/SIM | GPS Antenna | Internal |
| | Cellular Antenna | Internal |
| | SIM Form Factor | Micro-SIM (3FF) |
| Certifications | FCC | No |
| | CE | No |
| | PTCRB | No |
| Device Management | Data Monitoring | Supported |
| | Device Configuration | Supported |
| | Firmware Upgrade | Supported |

2.3 Main Features and Use Cases

Table 2 – TMY07 Features

| Supported Features | Configuration on the Platform required? |
|-------------------------|---|
| Intelligent Tracking | Yes |
| Wake-up Mechanisms | Yes |
| Position Monitor | No |
| LBS | No |
| Blind Zone Compensation | No |
| Battery Level Detection | Yes, if battery level alert is needed |
| Optical Sensor | No |

2.3.1 Intelligent Tracking

Always On Mode can be set on the Platform in case of an emergency (e.g. theft) so that the real-time location of the device can be monitored. Upon receiving the tracking command from the Platform, the device switches into Always On Mode. In this mode, the device periodically reports the location information to the platform following a pre-configured reporting interval until a stop tracking command is received. For more details, please refer to **Chapter 3.4.1 Introduction**.

2.3.2 Multiple Wake-up Mechanisms

The TMY07 supports multiple wake-up mechanisms:

- The user can set a wake-up interval on the Platform to awake the device periodically
- The user can modify the device wake-up time schedule on the Platform in order to wake-up the device at a fixed time. A device can be configured for one wake-up time point, which is used for more accurate positioning and for a better connection to the server
- The wake-up feature must be set and enabled from the Platform

2.3.3 Position Monitor

The Position Monitor feature is enabled by default, which means the TMY07 will report location information in every report. The information includes: Position fix technology (LBS/GPS), longitude and latitude, cellular signal strength, battery voltage, cell ID, etc. All the device information reported is displayed on the Platform.

For further information, please refer to **Assets Management Service - Device List** section in ThingsMatrix Service Platform User Guide.

2.3.4 LBS

LBS provides the location information by utilizing the carrier network signal. It is enabled when the TMY07 does not have a GPS location information. *Please note that LBS is largely dependent on distance to surrounding network cell towers, which could be up to a few miles away in worst-case scenarios. It is not as accurate as GPS.*

This feature is enabled by default. The LBS data is displayed on the Platform. Please refer to **Assets Management Service - Device List** section in ThingsMatrix Service Platform User Guide to get further information.

2.3.5 Blind Zone Compensation

When the device enters a cellular connectivity/coverage blind zone (limited or no cellular signal), it will store the collected data according to the preconfigured reporting frequency, and will upload this data to the Platform once the cellular signal is recovered. The maximum number of blind zone compensation data reports is 4096.

This feature is enabled by default on the Platform.

2.3.6 Battery Level Detection

The device will upload the battery level status together with the location coordinates. The battery level will be displayed on the Platform.

The device, by default, reports power information without any additional configuration on the Platform. Please refer to **Assets Management Service - Device List** section in the ThingsMatrix Service Platform User Guide to get further details. The device will report the low battery alarm to the platform when the battery power is lower than 20%. If the user wants to change the battery level alert, this can be done by configuring a policy on the Platform. Please refer to the **Data Management Service - Policy** section within the ThingsMatrix Service Platform User Guide.

2.3.7 Optical Sensor



The TMY07 has a built-in optical sensor. When the device is removed after installation and the sensor is exposed to light, it will be activated immediately and the TMY07 will send a “DEVICE_REMOVED” alarm message to the Platform, together with the current location data.

Information relevant to the “DEVICE_REMOVED” alarm is displayed on the Platform (including alert icon, alert record, etc). Please refer to **Assets Management Service - Device List** section in ThingsMatrix Service Platform User Guide to get more details.

3 Working Modes

3.1 Introduction

The TMY07 has four working modes: Always On, Periodic, Flight, and Motion.

User can select the working mode according to a specific use scenario (refer to **Table 3**).

3.2 Usage Table

Table 3 – TMY07 Usage

| Working Mode | Use Case |
|--------------|--|
| Always On | <ol style="list-style-type: none"> 1. Always On Mode is used when the device needs to be active all the time and upload the location data according to the interval preconfigured by the user. 2. Always On Mode is active all the time, preventing the device to enter sleep mode, and thus increasing battery consumption. |

| | |
|----------|---|
| Flight | <p>1. Flight Mode is used for a device that will be transported on an airplane, since it will have no need for an active communication link or to report data. When Flight Mode is active and the accelerometer detects that the device is in continuous motion, it will shut down all communications until the device is in static state. At this point it will return to the timing report state.</p> <p>2. The difference between Flight mode and Motion Mode is the data reporting when in continuous motion.</p> |
| Motion | <p>1. The device's default mode is Motion Mode, which is mostly used for fixed location assets (usually kept static). The report interval needs to be set according to the Motion/Static Mode.</p> <p>2. The difference between Flight mode and Motion Mode is the data reporting when in continuous motion.</p> |
| Periodic | <p>1. Periodic Mode means the device will report the data according fixed report interval. The default value is 5 mins.</p> |

3.3 Parameter Table

Table 4 – TMY07 Parameters

| Category | Parameter | Definition | Remark |
|-------------------------|---------------------------|--|---|
| Working Mode | Mode | Work Mode | <p>Users can select the required working mode through the drop-down box.</p> <p>There are four options: Always On, Periodic, Flight, Motion.</p> <p>For example, selecting the "Always On" option will cause the device to activate the "Always On" mode.</p> |
| Generic Settings | Heartbeat timer | TCP Keepalive Timer | <p>Unit: second; Range: 60~14400. The default value is 120.</p> <p>For example, setting the parameter "Heartbeat timer: 300" will cause the device to send a heartbeat packet to the platform every 5 minutes to notify the platform that the device is still online.</p> |
| Periodic Mode Settings | Report Interval | Time interval for position information | <p>Unit: second. The default value is 300.</p> <p>For example, setting the parameter "Report Interval: 300" will cause the device to report data every 300s when the device works continuously.</p> |
| | Sleep Duration | Hibernation Timer | <p>Unit: second. The default value is 86400.</p> <p>For example, setting the parameter "Hibernation Duration: 86400" will cause the device to wake up every 24 hours.</p> |
| | Working Duration | Working Timer | <p>Unit: second. The default value is 150.</p> <p>For example, setting the parameter "Working Duration: 150" will cause the device to work continuously for 150s after waking up.</p> |
| | Fixed Wakeup Time | Specify the next wake-up time | <p>Parameter format: "HH: mm".</p> <p>For example, setting the parameter to "08:00" will cause the device to wake up at 8:00 and report data.</p> |
| | Time zone | Time zone | <p>Set the time zone according to the current device location.</p> <p>For example, setting the parameter to "UTC +08:00" will set the time zone to UTC +08:00.</p> |
| Flight Mode Settings | Report Interval | Time interval of position information | <p>Unit: second. The default value is 300.</p> <p>For example, setting the parameter "Report Interval: 300" will cause the device to report data every 300s.</p> |
| Always On Mode Settings | Report Interval | Time interval of position information | <p>Unit: second. The default value is 300.</p> <p>For example, setting the parameter "Report Interval: 300" will cause the device to report data every 300s.</p> |
| Motion Mode Settings | Report Interval on Motion | Time interval of position information | <p>Unit: second. The default value is 60.</p> <p>For example, setting the parameter "Report Interval on Motion: 60" will cause the device to report data every 60s in Vibration Mode.</p> |

| | | | |
|--------------------|-----------------|--|---|
| | Static Duration | Time interval of position information | <i>Unit: second. The default value is 150.</i> For example, setting the parameter "Static Duration: 150" will cause the device to report data every 150s in Static Mode. |
| Threshold Settings | Battery | Low battery alarm boundary value | <i>The default value is 20.</i> For example, setting the parameter "battery: 30" will cause the device to report a low battery alarm to the platform when the battery power reaches 30%. |
| Firmware Settings | Version | Version | <i>Default: v1.0</i> |
| | Server | Server | <i>Default: ftp.thingsmatrix.io</i> |
| | Port | Port | <i>Default: 21</i> |
| | Username | Username | <i>Default: user</i> |
| | Password | Password | <i>Default: 123456</i> |
| | Filename | Filename | <i>Default: filename</i> |
| Cellular Settings | Network mode | Network Mode | <i>Users can select the required net mode through the drop-down box.</i> <i>There are four options: 2G and CAT-M1, CAT-M1 only, NB1 only, and All modes.</i> For example, setting to the "supporting CAT-M1 only" option will cause the device to activate the "CAT-M1 only" network. |
| Geofence | Lat | Latitude of center point of Geofence (in degrees) | <i>Default: 0</i> For example, setting the parameter "Lat: 22.490102" will set the Geofence Latitude to 22.490102 degrees. |
| | Lng | Longitude of center point of Geofence (in degrees) | <i>Default: 0</i> For example, setting the parameter "Lng: 113.798123" will set the Geofence Longitude to 113.798123 degrees. |
| | Radius | Radius of Geofence | <i>Default: Off</i> For example, setting the parameter "Radius: 300" will set the radius of the Geofence to 300 meters. The lat and lng parameters need to be set at the same time. If the device is outside this preset area, it will report a "POSITION_ALERT". |

3.4 Always On Mode

3.4.1 Introduction

Always On Mode is used when the device needs to be active at all times and location data is uploaded according to the interval preconfigured by the user.

3.4.2 Configuration Example

If the device is required to report data once every 60s, then the user must select Always On Mode. The parameters of Always On Mode can be configured on the platform as shown below:

Configuration

| | |
|----------------------------------|-------------|
| Working Mode Option ⓘ | |
| Mode Default: Motion | Always On ▼ |
| > Generic Settings ⓘ | |
| > Periodic Mode Settings ⓘ | |
| > Flight Mode Settings ⓘ | |
| ▼ Always On Mode Settings ⓘ | |
| Report Interval Default: 300s | 60 |

3.5 Motion Mode

3.5.1 Introduction

Motion Mode is used when the reporting interval needs to be changed based on an asset's mobility or fixed status.

When the device wakes up in Motion Mode and continuous vibration/motion is detected, it will report data according to the preset reporting interval.

If not moving, the device will go back to sleep.

3.5.2 Configuration Example

If the device needs to report data once every 5 minutes while in motion and once every 24 hours otherwise, the user can turn on Motion Mode and set the following parameters:

Configuration

| | |
|---|----------|
| Working Mode Option ⓘ | |
| Mode Default: Motion | Motion ▼ |
| Generic Settings ⓘ | |
| Periodic Mode Settings ⓘ | |
| Flight Mode Settings ⓘ | |
| Always On Mode Settings ⓘ | |
| Motion Mode Settings ⓘ | |
| Report Interval on Motion Default: 60s | 300 |
| Static Duration Default: 150s | 86400 |

3.6 Flight Mode

3.6.1 Introduction

Flight Mode is used when a device will be transported on an airplane. If continuous motion is detected, it will shut down all communications until the device is in a static state, at which point it will return to the timing report state.

3.6.2 Configuration Example

If the device is required to run on Flight Mode and wake up every hour, then the parameters can be configured as follows:

Configuration

| | |
|----------------------------------|----------|
| Working Mode Option ⓘ | |
| Mode Default: Motion | Flight ▼ |
| Generic Settings ⓘ | |
| Periodic Mode Settings ⓘ | |
| Flight Mode Settings ⓘ | |
| Report Interval Default: 300s | 3600 |

3.7 Periodic Mode

3.7.1 Introduction

In Periodic Mode the device can only report data in fixed intervals. It can be used if there are no specific requirements.

3.7.2 Configuration Example

If the device is required to wake up every 24 hours, then work continuously for 5 minutes while reporting data every 150s, Periodic Mode can be configured as follows:

Configuration

Working Mode Option ⓘ

Mode Periodic ▼
Default: Motion

Generic Settings ⓘ

Periodic Mode Settings ⓘ

Report Interval 150
Default: 300s

Sleep Duration 86400
Default: 86400s

Working Duration 300
Default: 150s

4 Device Data Fields

The IoT Gateway parses the data fields from the device's communication protocol and converts it to a JSON-formatted data payload. The user can view the data fields in the device's Status and Statistics tabs on the Platform or via the API. The data fields supported by the device are listed in the table below.

Table 5 – TMY07 Data Field Definitions

| Field | Definition | Description |
|-----------|---------------------|--|
| time | Time | It shows the data generated time |
| lat | Latitude | It shows the latitude of the device |
| lng | Longitude | It shows the longitude of the device |
| altitude | Altitude | It shows the altitude of the device |
| sn | Device SN | Each device will have a unique serial number for identification |
| speed | Speed | It shows the speed of the device |
| battery | Battery | It shows the remaining power of the battery as a percentage |
| voltage | Battery Voltage | It shows the voltage of the battery |
| direction | Direction | It shows the direction of the device. North begins at zero degrees clockwise |
| imei | Network Module IMEI | It shows the IMEI of the cellular module |
| iccid | Sim ICCID | It shows the SIM ICCID |
| net | Network Type | It shows the mobile network type |
| mcc | Country Code | It shows the mobile network country code |
| mnc | Network Code | It shows the mobile network code |

| | | |
|----------------|-----------------------|---|
| lac | Area Code | It shows the Mobile Network Area Code |
| cellId | Cell Id | It shows the mobile network cell ID |
| signalStrength | Signal Strength (dBm) | It shows the cell signal strength |
| gpsLocating | Location Mode | It shows the location mode: GPS, LBS |
| firmware | Firmware Version | It shows the firmware version |
| ipAddress | IP Address | It shows the IP address of the connection |
| temperature | Temperature | It shows the sensor's temperature reading |
| humidity | Humidity | It shows the sensor's humidity reading |
| radius | Location Accuracy | It shows the radius of Location Accuracy |

5 Troubleshooting

This section provides information to help the user troubleshoot general issues with the device.

5.1 Inaccurate positioning of LBS

- Problem
 - Wrong location shown in map
- Possible cause
 - The carrier network cell tower that the device is attached to is too far
- Solution
 - Move the device around so it can acquire a GPS signal

5.2 The device is offline

- Problem
 - The device is shown as being offline
- Possible cause
 - The SIM card does not have an active subscription
 - The SIM card is inserted incorrectly
 - The device is asleep
- Solution
 - Replace the SIM card
 - Correct the SIM card installation

- Expose optical sensor to light or turn the power off and on to wake the device up

5.3 Unable to boot

- Problem
 - The indicator light is off when the device gets powered up
- Possible cause
 - Power switch is in the OFF position
 - Battery is depleted
- Solution
 - Slide the power switch to the ON position
 - Replace the battery

5.4 No optical sensor alert

- Problem
 - The optical sensor is exposed to light but there is no LED activity and no alarm
- Possible cause
 - The light intensity is too weak
- Solution
 - Move the device to a position with more light

6 Installation Instructions

The device external appearance is as follows:



6.1 Getting Started

To use the device, the user needs to open the top cover, insert the SIM card correctly, turn the power on, and install the device in place.

The user can open the top cover by hand. There are two LED indicators under the cover: the **blue** LED shows the GPS status, and the **green** LED shows the cellular connectivity status.

Please review the following diagram for the different LED combinations.

Terminology:

- Fast blinking: The indicator light flashes 3-5 times in 1s
- Slow blinking: The indicator light flashes one times in 2s

Green LED

- Off: Cellular module off
- Slow blinking: Acquiring cellular signal
- Fast blinking: Cellular module attached to network
- Solid on: Successfully connected to the platform

Blue LED

- Off: GPS off
- Slow blinking: Acquiring GPS location
- Solid on: GPS fix successful

6.2 SIM Card Installation

Open the SIM card holder cover, insert the SIM card into the SIM card holder.

Ensure that the SIM card is properly placed.

Close the SIM card cover.

Please take note of the ICCID on the SIM card and make sure that the SIM card has an active subscription for the required cellular network.

6.3 Device Power Up

After the SIM card is installed, move the power switch to the ON position (Please refer to the picture of section 6.1, move the power switch to the right). When the **blue** LED starts blinking, the device is powered up.

6.4 Device Installation

Close the top cover after the device is powered up.

Peel one side of the supplied 3M double sided tape and place it on the bottom of the device (optical sensor side), making sure not to cover the sensor.

Select a place where the device will be installed. Peel the other side of the tape and place it over a clean flat surface pressing down firmly.

If the device is removed, the optical sensor will be activated immediately. The Platform will display a “DEVICE_REMOVED” alarm along with the current location data.

